

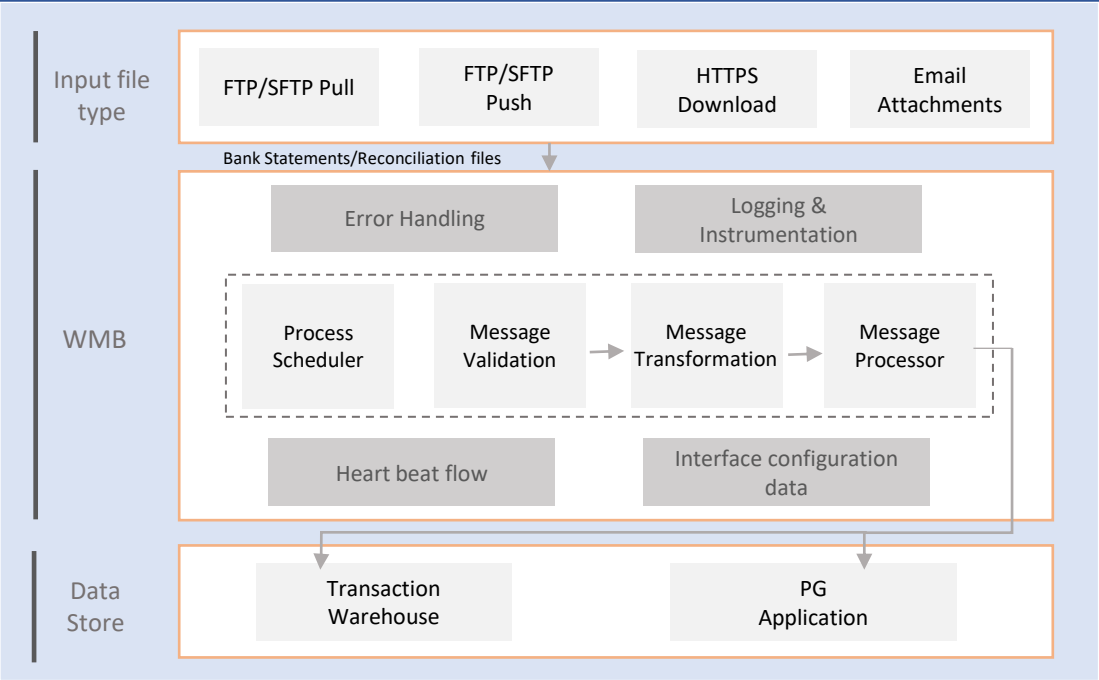


MIDDLEWARE RE-ENGINEERING

A leading electronic payments firm reduced bill processing time

Techzert implemented a new middleware for enhanced automation and faster processing of messages

A leading electronic payments firm reduced bill processing time



KEY SERVICES	IBM PRODUCTS	TECHZERT SERVICES
Payment Gateway Bill Payments Recurring Payments Data Processing	IBM WMB v8	Middleware Implementation Application Integration Management Dev & Roll-out Support

Techzert implemented a new middleware for enhanced automation and faster processing

CHALLENGES

- Customer refund processes were delayed due to the manual reconciliation process
- Increased processing times due to internal tools and manual intervention for data transformation

SOLUTION

- Implemented WebSphere Message Broker enabling transformation and validation for transfer of bank statements and reconciliation files
- Message conversion using business / routing / transformation rules and database management done with WMB
- Supported the teams and managed the infrastructure

RESULTS

- 70% reduction in processing time of large files
- Met reconciliation process SLAs with increased automation